

WORKING WITH DIVERSE POPULATIONS IN MATERNAL AND CHILD HEALTH

PURPOSE

Oregon's racial and ethnic populations are growing at a faster rate than the nation's, with one in five (21.5%) or 800,000 Oregonians identified as a person of color (US Census 2010)

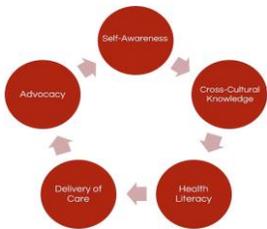
(<https://apps.state.or.us/Forms/Served/le2024.pdf>).

The training is designed to advance culturally competent skills for health care providers, public health professionals, doulas, birth workers, and community health workers, in maternal and child health for improving infant and maternal outcomes in diverse populations.

COMPANY

Shafia Monroe Consulting (SMC) helps health care professionals and doulas achieve cultural competency, increase clients, and improve infant and maternal health outcomes. Cultural competencies are for

development services, diversity, retention, inclusiveness and enhancing delivery of care, cultural knowledge, skills and interpersonal development.



TRAINING OVERVIEW

CURRICULUM

The training is built on theory and practices from Columbia University Medical Center Curriculum Committee on Cultural Competency, Virginia Mentoring Partnership Program, National Standards for Culturally and Linguistically Appropriate Services (CLAS) in Health and Health Care, and Oregon Health Authority, Office of Equity and Inclusion's, Cultural Competency Continuing Education Advisory Committee, and experience with diverse populations in maternal and child health.

Oregon Health Authority Approved (OHA)

SMC cultural competency training is an approved resource for improving cultural competency for regulated health care professionals in Oregon. The training is acknowledged by the Oregon Health Authority to train: Massage Therapist, Midwife, Naturopathic Doctor, Nurse, Nursing Board Administrator, Physician (MD/DO), and Social Worker. The approved training is: Working with Diverse Populations in Maternal and Child Health.

Cultural Competency Training Overview

Goal: Define cultural competency;

Objective: Recall the meaning of cultural competency

Goal: To improve cross cultural knowledge in maternity care

Objective: List methods to obtain cross cultural knowledge

Outcomes:

- Can explain the definition of cultural competency
- Can list two of the five core cultural competencies
- Can describe how cultural competency improves maternal and child health in diverse populations
- Can implementation two cultural competencies in a clinical/administrative practice
- Certificate of Attendance distributed

The Benefits of Culturally Competent Care

- Improved patient-provider communication, satisfaction, engagement, and patient adherence to treatment
- Improved provider self-reported perception and understanding of cultural competence
- Increased ability to provide patient centered care
- Increased enrollment, patient services, and utilization among limited English proficient patients
- Reduce ethnic disparities in health outcomes
- Remove barriers to access of services due to direct or indirect discrimination
- Reduce diagnostic errors resulting from miscommunication
- Reduce infant and maternal mortality and morbidity.
- Create a diverse workforce

TRAINING MODEL

1. A six-hour in-person training from 10:00 a.m. – 5:30 p.m., or a customized time.
2. Offers a certificate of attendance that is given to participants after the training.
3. Offers an evaluation of the training by the participants.
4. Offers a three-month follow-up with the organization.

TESTIMONIALS

“Shafia’s training was beyond expectation! This should be in hospitals and work places!” 2017 CA

“This training far surpassed my expectations! I learned a lot about myself and how I will implement what I learned into my business!” 2018 WA

“I enjoyed the ability to dialogue through difficult questions.” 2018 OR