



WORKING WITH DIVERSE POPULATIONS IN MATERNAL AND CHILD HEALTH

Training date: August 10, 2023

Place: 1217 NE Burnside Road, Bld. D. Suite 804, Gresham, OR 97030

Time: 10am - 5:30pm PT

Register for Cultural Competency Training

Training fee: \$349.20

Trainer: Shafia Monroe & Mikal Shabazz

The training packet will be given on the day of the training.

SUMMARY

Oregon's racial and ethnic populations are growing at a faster rate than the nation's, with one in five (21.5%) or 800,000 Oregonians identified as a person of color (US Census 2010)

<https://apps.state.or.us/Forms/Served/le2024.pdf>.

The training is designed to advance culturally competent skills for health care providers, public health professionals, doulas, birth workers, and community health workers, in maternal and child health for improving infant and maternal outcomes in diverse populations.

COMPANY

Shafia Monroe Consulting (SMC) helps health care professionals and doulas achieve cultural competency, increase client satisfaction, and improve infant and maternal health outcomes. Cultural competency improves development services, diversity, retention, inclusiveness and enhancing the delivery of care, professional and interpersonal development.



TRAINING OVERVIEW

CURRICULUM

The training is built on theory and practices from Columbia University Medical Center Curriculum Committee on Cultural Competency, Virginia Mentoring Partnership Program, National Standards for Culturally and Linguistically Appropriate Services (CLAS) in Health and Health Care, and Oregon Health Authority, Office of

Equity and Inclusion's, Cultural Competency Continuing Education Advisory Committee, and experience with diverse populations in maternal and child health.

Oregon Health Authority (OHA)

SMC cultural competency training is an approved resource for improving cultural competency for regulated health care professionals in Oregon, and throughout the United States. The training can meet the Oregon requirements for Massage Therapists, Midwives, Naturopathic Doctors, Nurses, Nursing Board Administrators, Physicians (MD/DO), and Social Workers.

The approved training is: *Working with Diverse Populations in Maternal and Child Health.*

Cultural Competency Training Overview

Goal: Define cultural competency.

Objective: Recall the meaning of cultural competency

Goal: To improve cross cultural knowledge in maternity care

Objective: List methods to obtain cross cultural knowledge

Goal: Improve delivery of care

Objective: List three ways to deliver culturally competent care

Outcomes:

- Explain the definition of cultural competency.
- List two of the five core cultural competencies
- Describe how cultural competency improves maternal and child health in diverse populations.
- Explain implementation of two cultural competencies in a clinical and an administrative practice
- Certificate of Completion distributed.

The Benefits of Culturally Competent Care

- Improved patient-provider communication, satisfaction, engagement, and patient adherence to treatment
- Improved provider self-reported perception and understanding of diverse patients.
- Increased ability to provide patient centered care.
- Increased enrollment, patient services, and utilization among limited English proficient patients
- Reduce ethnic disparities in health outcomes.
- Remove barriers to access of services due to direct or indirect discrimination.
- Reduce diagnostic errors resulting from miscommunication.
- Reduce infant and maternal mortality and morbidity.
- Create a diverse workforce.

TRAINING MODEL

1. A six-hour in-person training course from 10:00 a.m. - 5:30 p.m. PT. (One-hour lunch & three 10-minute breaks)
2. Earn a certificate of completion after the training.
3. Give training feedback with an evaluation for participants.
4. Built on working with diverse populations in maternal and child health.

TESTIMONIALS

“Shafia’s training was beyond expectation! This should be in hospitals and workplaces!” 2017 CA.

“This training far surpassed my expectations! I learned a lot about myself and how I will implement what I learned into my business!” 2018 WA.

“I enjoyed the ability to dialogue through difficult questions.” 2018 OR